



Wisconsin's Program Improvement Plan (PIP) 2012 Updates

Child and Family Services Review (CFSR) Round 2
Division of Safety and Permanence





Presentation Overview

- PIP Overview
- PIP Strategies with 2012 Updates
- Looking ahead



Wisconsin's PIP 2012 Update: Overview



- About 6 months left in 2-year Plan (ends Dec 2012)
- DSP reports to the Children's Bureau quarterly on progress
- Some items renegotiated
- Wisconsin continues to be in compliance with its PIP

Improvement Targets Required

- Item 1: Timeliness of initiating CPS investigations
- Item 3: Services to family to protect children in home/prevent removal or re-entry into foster care
- Item 4: Risk assessment and safety management
- Item 7: Permanency goal for child
- Item 10: Other planned permanent living arrangement
- Item 17: Assessing needs and service planning for children, parents and providers
- Item 18: Child and family involvement with case planning
- Item 19: Caseworker visits with child
- Item 20: Worker visits with parents





PIP Outline

I. Improving Pathways to Permanence

- Case Planning and Review
 - CW Ongoing Services Standards
 - Legislative changes
 - CCIP/DCF Permanency Workgroup
- Enhanced Utilization of Permanency Goals
 - Permanency Consultations/Roundtables
 - Statewide Subsidized Guardianship
- Levels of Care Phase 2

II. Improving Family Engagement and Well-Being

- Increased Family Engagement (Post-QSR training, Caseworker Contacts)
- CANS Standardized Assessment Tool

III. Improving Safety Timeliness and Response

- Revised Safety Intervention Standards
- Timeliness of initiating initial assessments (eWiSACWIS reports)

IV. Building Service Capacity

- Expansion of intensive in-home services
- Nursing Initiative: BMCW Targeted Implementation
- The Future of Child Welfare: Practice Model
- Addressing the need for bilingual & culturally-competent services

V. Professional Development Enhancements

- Mandated foster parent training
- Learning Management System
- Local Performance-Based Management Capacity
- Expand Professional Development offerings for executive leadership

Strategy I: Improving Pathways to Permanence

- Revised Child Welfare (CW) Ongoing Services Standards will be issued in October
 - Statewide training plan – will begin by the fall to implement new policies
 - eWiSACWIS changes (October) will include an integrated case plan
- Legislative Changes (Trial Reunification, Concurrent Planning, OPPLA)
 - Act 181 signed into law, changes take effect November 1, 2012
 - Policies will be in Ongoing Services Standards issued in October and training will be incorporated in training for Standards



Strategy I: Improving Pathways to Permanence

CCIP/DCF Permanency Workgroup

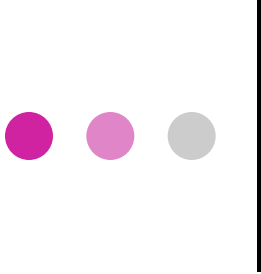
- Made up of judges, lawyers, and agency representatives (same co-chair as Case Process)
- Meets quarterly to provide recommendations on practice, law, and policy
- Provided input on Act 181 legislation
- Also reviewed: Integrated case plan, caregiver and child participation in court hearings, quality of permanency hearings, change of placement procedures
- Statewide Judicial District trainings (Aug-Oct) will focus on importance of Permanency Hearings in finding timely permanence for children and Act 181 changes (trainings are multidisciplinary to include judges, lawyers, and agency representatives)





Strategy I: Improving Pathways to Permanence

- Permanency Consultations/Roundtables
 - Has been implemented in 26 counties to date
 - Statewide implementation in all counties by end of June, 2013
 - Numbered Memo with rollout plan:
http://dcf.wisconsin.gov/memos/num_memos/DSP/2012/2012-04.pdf
- Statewide Subsidized Guardianship
 - All necessary documentation now available in eW
(supplementary materials will be available February 2013)
 - Use of SG has gained momentum in 2012
 - Excellent option for permanency with relatives
- Levels of Care Phase 2
 - Most reports for monitoring outcomes and consistency of licensing practices are finalized (still to come: foster parent training and background checks)
 - Use of CANS now required for all out-of-home cases (including RCCs and group homes)
 - CANS and Levels of Care Desk Guides now available



Strategy II: Improving Family Engagement and Well-Being

- Training, coaching, and mentoring on family engagement post-QSR
 - Provided to counties with identified need for better engagement in action plans
 - Provided in 7 counties in 2011
 - Trainings will continue as needed post-QSR
- Caseworker Contacts
 - Caseworker visit data is available as Dashboard report
 - Performance discussed at regional child welfare supervisor meetings
 - Bureau of Regional Operations will continue to assist counties with compliance as needed
 - Final FFY 2011 performance for monthly caseworker visits with children in out-of-home care was 91.5%, exceeding the 90% federal performance standard (One of only 15 states in the nation who met the performance standard!)



Strategy II: Improving Family Engagement and Well-Being

- Evaluation component of the Child and Adolescent Needs and Strengths (CANS) Standardized Assessment Tool
 - Evaluation plan available online
 - Survey was distributed to all county/tribal CW Directors to review service array for well-being statewide
 - Information collected from agencies will be collated with available information from Department of Public Instruction, Department of Health Services, and Department of Workforce Development to identify gaps and barriers to obtaining necessary services
 - Report with recommendations for improving services will be developed through Out-of-Home Care Committee in Quarter 8
 - Dashboard reports will be available to the public:
<http://dcf.wisconsin.gov/cwreview/dashboards/default.htm>



Strategy III: Improving Safety Timeliness & Response

- Improve the quality of assessments and planning to address child safety
 - Revisions made to Safety Intervention Standards in June 2011
 - Impending danger threats modified (decreasing number of threats from 17 to 11)
 - Revisions are incorporated into curriculum trainings
- Supervising Safety Decision Making (SSDM) Training
 - Collaboration with National Resource Center on CPS to develop program
 - Twelve participants in first 12-week session (began March 2012)
 - Some participants will be trained as facilitators for further training implementation
 - PDS will meet with directors in July to start identifying next group of participants





Strategy III: Improving Safety Timeliness & Response

- Improve performance on timeliness of initiating initial assessments
 - eWiSACWIS report monitors timely initial face to face contact with children and families, and completion of initial assessments within the required 60 day timeframe
 - DSP and Bureau of Regional Operations (BRO) worked with counties to assist in reviewing reports and developing action plans for improved outcomes
 - BRO will continue to distribute regional graphical outputs and will assist counties in their region with performance improvements
 - Improvement goal was achieved in Q1 at 69.4% and last report was at 76.1% for Q5





Strategy IV: Building Service Capacity

- Expansion of Intensive In-Home Services (Targeted Implementation)
 - 4 Counties/Consortiums were awarded grants for implementation
 - More details:
http://dcf.wisconsin.gov/cwreview/cfsr/pdf/cb_report_iva13_2011q4.pdf
 - Directed services will focus on keeping children safely in home
- Nursing Initiative: BMCW Targeted Implementation
 - Ongoing care RNs completed approximately 1015 nurse home visits in first two quarters for infants and toddlers in OHC
 - Quality oversight and evaluation underway
 - Outcomes so far very successful in addressing well-being factors

Strategy IV: Building Service Capacity



- Wisconsin Child Welfare Practice Model

- Practice Model has been published

http://dcf.wisconsin.gov/children/practice_model/pdf/wisconsin_practice_model.pdf

- Provides a common and consistent platform to guide our mutual efforts, ensuring that all children, youth, and families receive effective and responsive intervention no matter where they live in our state
- Can be used as a communication vehicle for staff, executives, the legal system, board members, and the public
- Implementation plan will incorporate the Practice Model into training/curriculum development, and development of statewide policies

Strategy IV: Building Service Capacity

Workgroup on Safety and Well-Being for Immigrant and Refugee Children and Families

- *Benefits and Services Guidebook for Immigrant and Refugee Families*
http://dcf.wisconsin.gov/children/immigrant_refugee/guidebook.htm
- Statewide survey on service provision to immigrant/refugee families
- Language access policy drafted (to be published soon)
- Will also be looking at placement issues, human trafficking, and consular relations
- Statewide Child Welfare and Immigration Training held October 4, 2011
 - Collaboration with the PDS: hosted all-day training on serving immigrant children and families in the child welfare system
 - Over 60 attendees from across the state
- 2012 Trainings: Adoption conference, WCHSA conference, CW conference in October will include legal topics and working with interpreters
- Implementation plan with other planned projects available online:
http://dcf.wisconsin.gov/cwreview/cfsr/pdf/cb_report_ivd13_2011q4.pdf



Strategy V: Professional Development Enhancements

- Mandated foster parent training
 - Web-based and face-to-face trainings available online
 - Evaluation plan underway
- Learning Management System
 - Video explains new “PDS Online”
<http://wcwpds.wisc.edu/pds-online/>
 - DCF Bureau of Out of Home Care staff and county Foster Parent Licensors will have access to reports on progress of foster parent training requirements
 - May and June 2012: child welfare supervisors will be trained on how to access reporting
 - Anticipated that end users will begin registering for future events in PDS online beginning in June



Strategy V: Professional Development Enhancements



○ **County Data Leadership Initiative**

- 9 counties participating
- Each county identifies specific performance management goals
- eW reports and technical assistance provided to develop action plans for outcome improvements

○ **Professional Development offerings on Executive leadership in Child Welfare**

- Child Welfare Director Mentorship Program
 - 20 Mentoring relationships will be coordinated in 2012 (beginning in June)
 - Content will include leadership issues related to safety and leadership around child welfare standards and policies
- Organizational Effectiveness Model
 - Piloted in 4 counties in 2011
 - Focuses on improved delivery of services in identified areas
 - Capacity to serve 4 agencies per year (selection for this year underway)
- More information on these programs:

http://dcf.wisconsin.gov/cwreview/cfsr/pdf/cb_report_vd131415_2012q5.pdf

Post-PIP: What's next?



- Improvement targets will continue to be monitored until March 2014
- Higher impact from Integrated Case Plan and Act 181 expected post-PIP
- Permanency Roundtables implementation continues
- PIP measures will result in permanent policy, practice, and system changes that align with and help achieve the goals of the child welfare system



Questions?

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For more program details and updates please visit the PIP Implementation page:

<http://dcf.wisconsin.gov/cwreview/cfsr/pip1112.htm>